

Winter 2023

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Interfaith Caregivers

PO Box 833 St. Croix Falls, WI 54024

715-483-8500

Open M-F 9-4 pm



Here at the office, we daily get to hear how many people's lives have been changed by Interfaith's presence in the community!

As we reflect on the lives touched, rides given, and other services provided in 2022, we look forward to 2023. And we can't help but see over and over how just <u>one person</u> makes such a big difference with Interfaith.

You may not feel that the <u>one day</u> you're able to volunteer, or the <u>one gift</u> you give, or that <u>one time</u> you drove or provided a different service makes that much of a difference. <u>But that could not be</u> <u>further from the truth.</u>

One more person volunteering means that one or more of our clients will be able to get a ride to their necessary medical appointments. And this goes so much further than a ride. Here

Interfaith Caregivers of Polk County

Coordinating volunteers to help seniors and adults with disabilities maintain their independence

I Care News

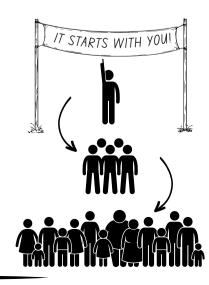
The Power of One

is what one of our clients says about our drivers:

"I am being completely honest when I say that every single driver I have had has been a joy to be with! Such loving caring and genuine people – a variety of ages and a delightful assortment of personalities! ©"

<u>One more donation</u> moves us one more step to long-term sustainability, helping to keep our presence in the community for <u>when you</u> or someone you know may need help in the years to come.

One of our clients shared how much that means. (continued on page 2)



The Power of One (cont.)

"I'm grateful for all the drivers who have sacrificed to make sure I got the medical help I've needed and [I] have made friends along the way!!! You're all awesome!!!"

Helping <u>one more client</u> means that Interfaith Caregivers of Polk County is still a critical asset needed in the community especially since there is currently <u>no</u> <u>public transportation in Polk County.</u> Without our services, clients would potentially need to forfeit muchneeded medical care if they didn't have a friend or family member that could get them to their appointments. This client shares:

"I have enjoyed all the Interfaith drivers. <u>I don't know what I'd do</u> <u>without them.</u> God Bless Interfaith."

One organization unites so many, all with one goal – keeping our neighbors independent and touching lives, one heart at a time, to make each client feel seen, cared for, appreciated, and connected to those around them.

You see, we are all in this together and though we may have different roles, every role comes down to this: <u>a neighbor helping a neighbor</u>.

In fact, that's where Interfaith got its beginnings 28 years ago! A group of people in Polk County saw a need in their community and came together to help their neighbors. We couldn't be more excited to carry on that legacy with you as Interfaith Caregivers of Polk County kicks off its 28th year of service and we're just getting started! One client said:

"Interfaith Caregivers cannot be complimented and thanked enough for the good they provide and the volunteers who donate their time and help are amazing."

Do you see the theme in these testimonials? It's that <u>YOU'RE</u> making a difference for someone! Our work is not possible without you!

Whether you use Interfaith's services now or perhaps will need them in the future, we are looking ahead to leaving a sustainable legacy. And it all starts with one.

This year, will you consider volunteering one more hour, giving one more time, and telling one more person about Interfaith?

We're excited you're here and want you to know that we see you and appreciate you, and you, yes <u>YOU</u>, are a critical part of our impact!

Thank you for continuing to link arms with us this year as we move forward, one step at a time, to grow Interfaith's legacy and impact to keep making a difference in the community for years to come!

IMPORTANT Client Information - Please Read!

It's our mission to help our clients remain independent. We do that in a number of ways. Our staff coordinates rides, grocery deliveries, prescription pick-ups, & more! We work hard to make sure that clients receive the support they need and that both clients and volunteers have a rewarding experience!

In order to make that happen, we need to reduce the number of last-minute requests.

These last-minute changes result in our staff putting other requests on hold, require multiple calls and messages back and forth, and sometimes, even rearranging rides and volunteers that are already scheduled.

By calling ahead, you allow us to make the best use of staff and volunteer time. You are also helping make sure that there are volunteers available for other clients who need help. Our staff and volunteers are amazing and do their best to be flexible, but even they can't be everywhere and do everything at once ^(C)

So, to make scheduling easier, we are going back to enforcing our 2 business-day notice for clients who need to schedule a service.

Figuring out what 2 business days means can get confusing when you throw in what time of day you call and weekends. **But we've got you covered in the chart below!**

Interfaith Caregivers of Polk County 🎇	
If your request is on an upcoming:	Then, call us on:
Monday	the Wednesday before
Tuesday	the Thursday before
Wednesday	the Friday before
Thursday	the Monday before
Friday	the Tuesday before
Saturday	the Wednesday before
Sunday	the Wednesday before

HOW TO USE THE CHART:

Step 1) In the <u>LEFT</u> column, point at what day your appointment is on. Step 2) Follow directly across to the box on the right Step 3) the weekday listed in the box on the <u>RIGHT</u> is the day you <u>must</u> call us by

EXAMPLE: If your appointment is on TUESDAY you must call us by the THURSDAY prior! ☺

More IMPORTANT Client Information - Please Read!

Forgetting to call and schedule ahead happens to all of us. If you have questions or concerns about scheduling requests, contact us so we can explain further.

Thank you for working with us and keeping things running smoothly ^(C)

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Remember! You can call us as soon as you know you need a ride, even if it's weeks in advance. The earlier the better!



Volunteer Updates! New Way to Sign-Up for Requests!

If you're an Interfaith Caregiver's volunteer, you're probably pretty familiar with the sound of our Client and Volunteer Service Coordinator, Mickey's, voice. Chances are, she has called you! ⁽²⁾.

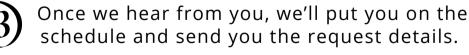
Mickey spends quite a bit of her time talking with clients and volunteers over the phone.

Getting the opportunity to know these folks on a personal level is one of the best parts of what we do here at Interfaith! While we don't want to lose the personal connection with our volunteers, we want to help everyone as efficiently as possible!

<u>We would like to try out a new process to fill client requests</u> (due in part to the high volume of requests, as well as the number of calls to fill each one.)



If you're free to volunteer for a request, you can: self-assign online, give us a call, send us an email, or shoot us a text.





If a request hasn't been filled and time is running out, staff will start reaching out to volunteers directly.



Reply "STOP" if you do not want to receive the Monday "snapshot".

We're excited to start this new process and welcome your feedback. This small change in the way we fill requests should help everyone in the long run!

IMPORTANT

What's Happening in the Office?

With many of our volunteers headed south for the winter, we are in *desperate* need of *volunteers*!

If you have been waiting for the right time to get involved, this is it - *we need you more than ever!*



VOLUNTEERS

FEDEL

king for help with ng cleaning, visits, d/or office work! looking for some extra socialization, or simply needs volunteer hours <u>please</u> give us a call!

Not able to volunteer? You can still help us by spreading the word in your social circles, church, community, social media, and more!



It is fast, simple, & easy to share! Please help!

OPPORTUNITIES TO GET INVOLVED:

Are you...

•An individual or group looking for **volunteer hours**?

•Wanting some **social interaction**?

·Looking to build your resume?

•Interested in working with seniors & adults with disabilities?

•Wanting to try something new?

·Someone who loves driving?

•Searching for a way to **spread love** & kindness?

•Looking to **make a difference** in your community?



Head on over and give us a like!



You help us become more visible and reach more people when you:



Helpful How To's!



WE RECEIVE FUNDING BASED ON THE NUMBER OF **RIDES GIVEN AND MILES LOGGED!**

This is why we ask you to report the time you spent driving and the miles you drove! Here are a few ways to do that:

- Give us a call!
- Email us!
- Stop on in!
- Mail in or drop off a note!
- Ask us for a log sheet!
- **OR** Record them on Assisted Rides!



Open the camera on your phone and scan this QR code to watch a tutorial video on how to log your volunteer hours and mileage ONLINE through assisted rides!

Ways to Donate:

Mail your Checks to:

Interfaith Caregivers PO Box 833 St. Croix Falls, WI 54024

Give online at: https://www.interfaithpolk.org/donate

Open the camera on your phone and scan this QR code to be taken straight to our online donation page:



Check out the enclosed brochure for more ways to donate!

Join forces with us to help us reach our 2023 fundraising goal of \$310,400!

Are you looking to make an impact all year long?

Become a monthly donor! As a monthly donor, your gift, no matter the amount, helps make a steady impact!



- Gets clients to weekly radiation treatments
- Picks up blood pressure medications
- Makes a weekly grocery store trip
- Visits a loved one

 And more! Be the one!

GIFTS AND MEMORIALS

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Interfaith extends our heartfelt thanks and gratitude to the following for their donations. We do our best to include the names of all donors during this period. If your name was omitted or wasn't printed as you wish, please accept our sincere apologies and let us know so that we can correct our records as soon as possible!

Donations received Oct 15, 2022 - December 31, 2022

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wing but grafitude!



GIFTS AND MEMORIALS

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Interfaith Caregivers Staff

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Interfaith Caregivers of Polk County PO Box 833 St. Croix Falls, WI 54024

Assisting seniors & disabled adults in Polk County, WI

715-483-8500 info@interfaithpolk.org www.interfaithpolk.org

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Save the Date United Wav Interfaith's Annual Meeting! Monday February 20, 2023 **United Wav** from 3 - 3:30 pm St. Croix Valley At our office - 2000 US Hwy 8 - SCF Interfaith DON'T HAVE HELP WITH Caregivers **SPRING YARD WORK?** 715.483.8500 Clients - check out page 3 for If you're a senior or a important announcements about We'll help with... disabled adult in Polk scheduling a ride, errand, or service! County, call for help 🗹 Raking & bagging with your outdoor Volunteers - check out page 4 for 🗹 Picking up sticks chores at *no charge!* a new way to sign up for requests! Lower outside window washing It's that time of year when winter in Wisconsin **Volunteers** Moving outdoor furniture Wanted! may mean Work From Home Snow days! 🗹 Gardens & more... Youth groups & We will update our phone message to let you families call us Call before May 1st! We'll to help! know if we are working remotely! need to find appropriate Follow us on Facebook @Interfaithcares help for your request. for updates and more!! All donations appreciated!

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Warm your heart and <u>be the one</u>! Give the gifts of time and money to help seniors & adults with disabilities remain in their homes through the new year and beyond!